

# WORKCOVER NSW PERSPECTIVE ON ALCOHOL & OTHER DRUGS in the BUILDING & CONSTRUCTION INDUSTRY

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## CORE BUSINESS

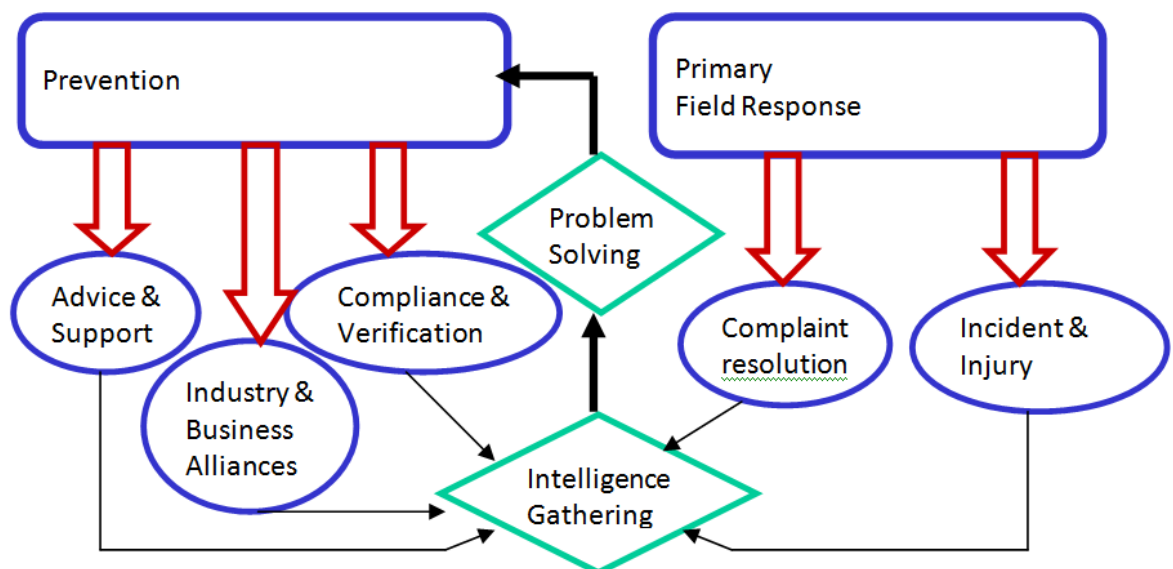
Engage stakeholders to improve OHS and workers compensation outcomes

- Building strong ongoing relationships to share perspectives and partner with stakeholders
- Actively seeking and responding to stakeholder views
- Developing effective partnerships to provide a harmonised and whole of government approach to workplace safety and workers compensation.

## PREVENTION & RESPONSE

Applying an appropriate mix of information, assistance, education, advice, incentives and deterrents

- Building capability so that workplace health and safety risks are properly controlled
- Harmonised and practical workplace standards, information, testing, and workable solutions
- Working cooperatively to develop a workplace safety culture



## PROBLEM SOLVING APPROACH

The Problem Solving Approach' referred to is based on Harvard University Professor Malcolm K Sparrow's book The Regulatory Craft - controlling risks, solving problems and managing compliance.

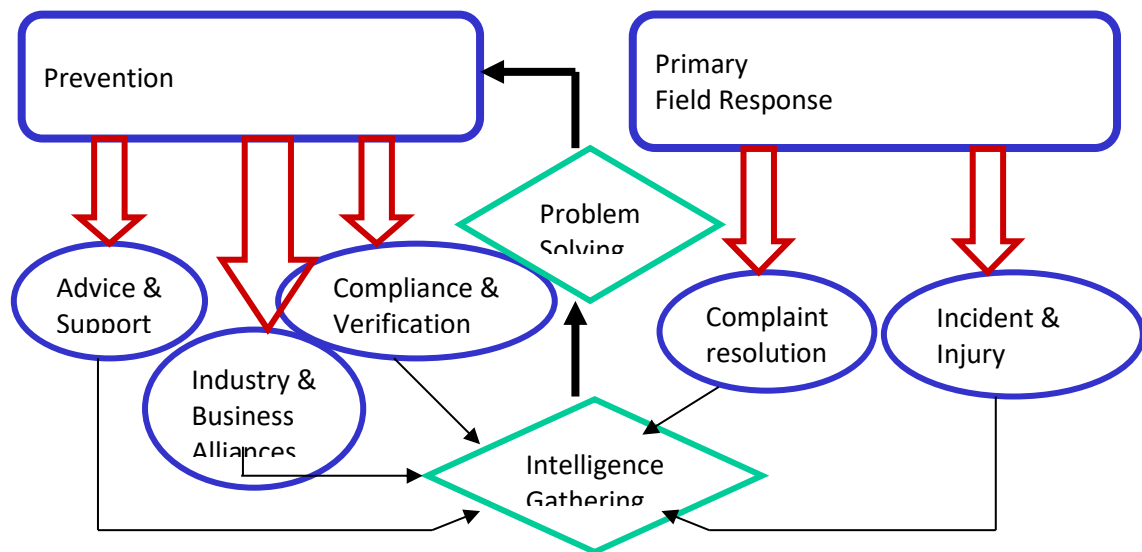
- A problem solving approach focuses an organisation's resources more effectively on the root cause of problems and not merely the symptoms.
- The problem solving process has been incorporated into a step-by-step model that facilitates this approach to OHS Division's business

### PROBLEM SOLVING STEPS

Nominate potential problem for attention

- Define the problem precisely
- Determine how to measure impact
- Develop solutions or interventions
- Implement the plan
- Monitoring, review and adjustment
- Close project, allowing for long term, monitoring and maintenance

Frontline Service Delivery



### Stakeholder Engagement

Industry Reference Groups

- Partnerships Alliances and Liaisons
- Industry Solutions Program
- Industry Forums
- Advisory Visits,

- Free Workshops
- Safety Bus

## **AOD POLICY**

Develop an AOD Policy in consultation

- Management Commitment
- Apply to All
- Raise awareness and educate
- Sets out unacceptable behaviour
- Counselling and Support
- Not one size fits all different risk pose different controls