



FACTSHEET

How to challenge a decision of the Federal Safety Commissioner

This factsheet outlines the process to seek a review of decisions made by the Federal Safety Commissioner regarding the **Work Health and Safety Accreditation Scheme** (the Scheme). For more information about the Scheme and our guiding legislation, visit our <u>website</u>.

Seek a review

If you disagree with a decision made by the Federal Safety Commissioner (FSC) regarding the Scheme, you may be able to request the decision be reviewed.

What decisions can be reviewed?

Under the <u>Federal Safety Commissioner (Accreditation Scheme) Rules 2023</u> (the Rules), the FSC can make a range of decisions relating to the Scheme.

The decisions listed in **Table 1** below are reviewable.

If you are a person whose interests are affected by a reviewable decision, you can request reconsideration of the reviewable decision. Your interests may be affected if you have a relevant financial or proprietary interest in a company, which has been or will be affected by the FSC's decision. Examples of a person whose interests are affected may include company owners, company investors, or company safety managers.

Requests to review a reviewable decision must be submitted in writing to ofsc@dewr.gov.au within 28 days of the date you received notification of the decision. Requests must include reasons why the decision should be changed.

A review is not a guarantee that the decision will be changed. However, it means that someone independent of the initial decision will review relevant information and determine whether the initial decision should be upheld, set aside or varied.

Table 1: Types of decisions that can be reviewed

Decision Type	Relevant Provision of the Rules
To refuse to accredit a company	Section 8(1)
To accredit for less than 6 years	Section 8(1)
To impose a condition on an accreditation	Section 16(1) or paragraph 18(1)(a)
To suspend an accreditation	Paragraph 18(1)(b)
To revoke an accreditation	Paragraph 18(1)(c) or subsection 18(2)
To refuse to cancel a company's accreditation on request	Section 21

Refer to the Federal Safety Commissioner (Accreditation Scheme) Rules 2023 for more detail.

What are the steps for seeking a review?

There are four steps to seek a review of a decision.

STEP 1

Have an initial discussion with the Office of the Federal Safety Commissioner (OFSC) about your concerns. There'll be a contact person on any correspondence you receive. We will work with you to understand your concerns and try to find a resolution at this stage.



STEP 2

If you are unable to reach a resolution, you can request an internal review. This request must be in writing and must give reasons for the request. A Review Form is available on our website – www.fsc.gov.au. You need to make this request within 28 days of being notified of the decision you would like reviewed. There is no cost for an internal review.



STEP 3

An internal review will be conducted by a senior officer of the Department of Employment and Workplace Relations who was not involved in the initial decision-making process. The reviewer will have 90 days to make a decision and will notify you of the outcome in writing.



STEP 4

If you do not agree with the decision of the internal reviewer, you can apply to the Administrative Review Tribunal (ART) for an external review. The ART will not consider a review unless an internal review has been completed. Fees may apply if you are seeking a review by the ART.

What is the ART?

The Administrative Review Tribunal (ART) is an independent body that resolves disputes between individuals and government agencies, including the FSC. The ART began operations on 14 October 2024, replacing the previous Administrative Appeals Tribunal.

Members of the ART who conduct the external review operate independently of the Australian Government and to the OFSC. Fees may apply for lodging an application for external review with the ART. The ART may affirm, vary, set aside or send back a decision for reconsideration. The decision of the ART will be binding on the affected person and the OFSC. For more information about the external review process, visit the ART website at www.art.gov.au.

Lodging other complaints

You can make a complaint to us about other matters related to the Scheme or the OFSC. More information is available on our website.

Want to know more about the OFSC?

Visit our website at www.fsc.gov.au

Call our assist line on 1800 652 500

Contact the OFSC via email at ofsc@dewr.gov.au

This factsheet contains general information only and is not a substitute for independent professional advice. Further information about the intended purpose and use of this factsheet can be accessed on the Office of the Federal Commissioner's website; specifically, the disclaimer available at https://www.fsc.gov.au/disclaimer applies to this publication.

Last updated March 2025.